

Dogtopia Operations Narrative

This narrative is a high-level operations summary for Dogtopia daycare proposed at:
1855 W SR 434
Longwood, FL 32750

The proposed project will be an interior fit-out of an existing space. We are not proposing an Outdoor Play area for the dogs. Dogtopia has an acoustical engineer consultant to ensure our walls are built to proper sound attenuation standards throughout the facility, with additional soundproofing techniques on shared demising walls with adjacent tenants.

Services

Hours of Operation

Cleaning Protocol

10 Commitments to Safety

Services

Dogtopia provides three services to our community. Dog daycare, overnight boarding and spa services. Dogtopia daycare is an open play environment, where dogs are free to roam the playroom and interact with the other dogs. Our playrooms are safely equipped with a crate for every dog, as well as scuffle tools. While dogs are in open play, there is always at least 1 team member in the playroom to supervise the dogs. For dogs to be enrolled in our open play they must first pass an evaluation that proves they are a good fit.

Dogtopia boarding is offered to clients whose dog has attended at least 3 days of daycare. This part of our operating procedure ensures that boarding dogs are familiar with our environment and processes before staying with us overnight, thus reducing the risk of illness or injury. Overnight boarding dogs will stay in the home style crates in our playrooms, or in the upgraded option of a suite. The facility is monitored overnight via security system, temperature controls and motion activated sensors. Ownership and management is notified by security company immediately if anything is outside of operating parameters.

Dogtopia spa offers the following services: nail trims, brush-outs, baths, teeth and ear cleaning. At this time, we do not offer hair cuts. Daycare clients find it very convenient that they can sign their dog up for spa services while they are already at the facility for daycare.

Hours of Operation

Dogtopia is open to our clients for dog daycare services from 7AM- 7PM. Staff will be present at the facility from around 5:30AM – 9:30 PM to encompass our daycare operating hours, as well as care for our boarding dogs and to perform daily opening and closing procedures.

Our operation is run on a two-shift daily schedule, AM and PM shifts. The AM shift scheduled from roughly 5:30AM- 12:30PM and the PM shift scheduled from 12:30PM- 9:30PM. Our daily operation schedule has a built in daily nap period for the dogs from 12-2PM, during this time every dog is crated in a home style crate within the playrooms. We serve dogs meals/snacks during this time, as well as perform a deep clean to each playroom.

Cleaning Protocol

At Dogtopia, safety is our number one priority. One of the ways we maintain a safe environment is through our pet safe cleaning program. Our operation calls for two deep cleans a day, one at 12PM and the other at close of business. More details around our cleaning protocol can be found in the Waste Management Plan under 4) Pet Safe Cleaning Program – Odor Control.

10 Commitments to Safety

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COMMITMENTS
TO SAFETY

Certified Canine Coaches

Safety Experts

Extensive Evaluation Process

Room Assignment by Size & Temperament

Home-style Crates

Dog-Safe Cleaning Products

Rubberized Flooring

Climate-Controlled HVAC Systems

Webcams

Village of Knowledge

