

## Legislation Text

---

**File #:** 2023-622, **Version:** 1

---

**Title:**

Memorandum of Understanding for State of Florida Region 5 to develop and work together on Next Generation 9-1-1 Services (**Alan Harris, Director - Emergency Management**)

**Division:**

County Manager Office - Emergency Management

**Authorized By:**

Alan Harris

**Contact/Phone Number:**

407-665-5017

**Background:**

Next Generation 911 (commonly referred to as **NG911**) is a digital, internet protocol (IP)-based system that will replace the analog 911 infrastructure that's been in place for decades. It is critical all public safety answering points in the region plan, train, exercise, equip, and develop procedures to prepare for this new technology.

**Staff Recommendation:**

Staff recommends the Board approve and authorize the Chairman to execute the Memorandum of Understanding for the Region 5 Next Generation 9-1-1 Program.