

links that contract to alert users whenever a change may impact compliance. PowerPolicy, coupled with PowerStandards uniquely links critical content to state and national standards to track and maintain continued compliance. PowerEngage is the only satisfaction survey supplier that can connect to the Computer Aided Dispatch system currently utilized by the Fire Department without a third-party interface. This will provide the department with a real-time dashboard on customer satisfaction.

Staff is requesting the Board to authorize the PowerPolicy and Power Engage setup and subscription services through the life of the software, including updates as necessary.

Requested Action:

Staff requests the Board waive the procurement process and authorize SS-604806-24/TLR - PowerPolicy and PowerEngage Setup and Subscription to PowerDMS by NeoGov, El Segundo, CA in the amount of \$107,322.20 (2-yrs); approve and authorize the Chairman to execute a Resolution implementing Budget Amendment Request (BAR) #24-057 in the Fire Fund to appropriate funding in the amount of \$52,750.00, and authorize the Purchasing and Contracts Division to execute the documents.