## TERM CONTRACT FOR UTILITY BILL PRINTING SERVICES (IFB-604816-24/MHH)

THIS AGREEMENT is dated as of the \_\_\_\_\_ day of \_\_\_\_\_\_ 20\_\_\_\_, by and between MATRIX IMAGING SOLUTIONS, LLC D/B/A DATAPROSE, LLC, duly authorized to conduct business in the State of Florida, whose address is 1122 W. Bethel Road Suite 100, Coppell, Texas 75019, in this Agreement referred to as "CONTRACTOR", and SEMINOLE COUNTY, a charter county and political subdivision of the State of Florida, whose address is Seminole County Services Building, 1101 E. 1st Street, Sanford, Florida 32771, in this Agreement referred to as "COUNTY".

## WITNESSETH:

WHEREAS, COUNTY desires to retain the services of a competent and qualified contractor to provide utility bill printing services for Seminole County; and

WHEREAS, COUNTY has requested and received expressions of interest for the retention of services of contractors; and

WHEREAS, CONTRACTOR is competent and qualified to provide materials and services to COUNTY, and desires to provide materials and services according to the terms and conditions stated in this Agreement,

**NOW, THEREFORE,** in consideration of the mutual understandings and covenants set forth in this Agreement, COUNTY and CONTRACTOR agree as follows:

**Section 1. Materials and/or Services.** COUNTY hereby retains CONTRACTOR to provide materials and services as further described in the Scope of Services attached as Exhibit A and made a part of this Agreement. CONTRACTOR is also bound by all requirements as contained in the solicitation package, all addenda to this package, and CONTRACTOR's submission in response to this solicitation. Required materials and services will be specifically enumerated,

described, and depicted in the Purchase Orders authorizing purchase of specific materials and

services. This Agreement standing alone does not authorize the purchase of materials and services

or require COUNTY to place any orders for work.

**Section 2. Term.** This Agreement takes effect on the date of its execution by COUNTY

and continues for a period of three (3) years. At the sole option of COUNTY, this Agreement may

be renewed for two (2) successive periods not to exceed one (1) year each. Expiration of the term

of this Agreement will have no effect upon Purchase Orders issued pursuant to this Agreement and

prior to the expiration date. Obligations entered by both parties under such Purchase Orders will

remain in effect until delivery and acceptance of the materials authorized by the respective

Purchase Order. The first three (3) months of the initial term are considered probationary. During

the probationary period, COUNTY may immediately terminate this Agreement at any time, with

or without cause, upon written notice to CONTRACTOR.

Section 3. Authorization for Materials and/or Services. Authorization for provision of

materials and services by CONTRACTOR under this Agreement must be in the form of written

Purchase Orders issued and executed by COUNTY. A sample Purchase Order is attached as

Exhibit B. Each Purchase Order will describe the materials and services required, state the dates

for delivery of materials and services, and establish the amount and method of payment. The

Purchase Orders must be issued under and incorporate the terms of this Agreement. COUNTY

makes no covenant or promise as to the number of available Purchase Orders or that

CONTRACTOR will perform any Purchase Order for COUNTY during the life of this Agreement.

COUNTY reserves the right to contract with other parties for the services contemplated by this

Agreement when it is determined by COUNTY to be in the best interest of COUNTY to do so.

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 2 of 24 Section 4. Time for Completion. The materials and services to be provided by

CONTRACTOR will be delivered, as specified in such Purchase Orders as may be issued under

this Agreement, within the time specified in the Purchase Order.

**Section 5.** Compensation. COUNTY shall compensate CONTRACTOR for the materials

and services provided for under this Agreement on a Fixed Fee basis at the rates as outlined in

Exhibit C. When a Purchase Order is issued on a Fixed Fee basis, then the applicable Purchase

Order Fixed Fee amount will include any and all reimbursable expenses and will be based on the

unit pricing attached to this Agreement, or as reduced in the quoting process leading to specific

Purchase Orders.

Section 6. Payment and Billing.

(a) CONTRACTOR shall supply all materials and services required by the Purchase

Order, but in no event will CONTRACTOR be paid more than the negotiated Fixed Fee amount

stated within each Purchase Order.

(b) For Purchase Orders issued on a Fixed Fee basis, CONTRACTOR may invoice the

amount due based on the percentage of total Purchase Order materials and services actually

provided, but in no event may the invoice amount exceed a percentage of the Fixed Fee amount

equal to a percentage of the total services actually completed.

(c) COUNTY shall make payments to CONTRACTOR when requested as materials

and services are provided, but not more than once monthly. Each Purchase Order will be invoiced

separately. At the close of each calendar month, CONTRACTOR shall render to COUNTY an

itemized invoice, properly dated, describing any materials and services provided, the cost of the

materials and services provided, the name and address of CONTRACTOR, Purchase Order

Number, Contract Number, and any other information required by this Agreement.

(d) Submittal instructions for invoices are as follows:

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- (1) The original invoice must be emailed to:
  - AP@SeminoleClerk.org
- (2) The original invoice may also be mailed or delivered to:

Director of County Comptroller's Office Seminole County Board of County Commissioners P.O. Box 8080 Sanford, FL 32772-8080

(3) A copy of the invoice must be sent to:

Seminole County Utilities Department 500 West Lake Mary Boulevard Sanford, FL 32773

(e) Upon review and approval of CONTRACTOR's invoice, COUNTY shall pay CONTRACTOR the approved amount in accordance with the terms as set forth in Chapter 218, Part VII, Florida Statutes.

## Section 7. General Terms of Payment and Billing.

- (a) Upon satisfactory delivery of materials and services required under this Agreement and upon acceptance of the materials and services by COUNTY, CONTRACTOR may invoice COUNTY for the full amount of compensation provided for under the terms of this Agreement less any amount already paid by COUNTY.
- (b) COUNTY may perform or have performed an audit of the records of CONTRACTOR at any time during the term of this Agreement and after final payment to support final payment under this Agreement. Audits may be performed at a time mutually agreeable to CONTRACTOR and COUNTY. Total compensation to CONTRACTOR may be determined subsequent to an audit as provided for in this Section and the total compensation so determined will be used to calculate final payment to CONTRACTOR. Performance of this audit will not delay final payment as provided by subsection (a) of this Section.

CONTRACTOR shall maintain all books, documents, papers, accounting records,

and other evidence pertaining to materials and services provided under this Agreement in such a

manner as will readily conform to the terms of this Agreement. CONTRACTOR shall make such

materials available at CONTRACTOR's office at all reasonable times during the term of this

Agreement and for five (5) years from the date of final payment under the contract for audit or

inspection as provided for in subsection (b) of this Section.

(d) In the event any audit or inspection conducted after final payment but within the

period provided in paragraph (c) of this Section reveals any overpayment by COUNTY under the

terms of the Agreement, CONTRACTOR shall refund such overpayment to COUNTY within

thirty (30) days of notice by COUNTY.

(c)

Section 8. No Waiver by Forbearance. COUNTY's review of, approval and acceptance

of, or payment for the materials or services required under this Agreement does not operate as a waiver

of any rights under this Agreement, or of any cause of action arising out of the performance of this

Agreement. CONTRACTOR is and will always remain liable to COUNTY in accordance with

applicable law for any and all damages to COUNTY caused by CONTRACTOR's negligent or

wrongful provision of any of the materials or services provided under this Agreement.

Section 9. Termination.

(a) COUNTY may, by written notice to CONTRACTOR, terminate this Agreement or

any Purchase Order issued under this Agreement, in whole or in part, at any time, either for

COUNTY's convenience or because of the failure of CONTRACTOR to fulfill its obligations

under this Agreement. Upon receipt of such notice, CONTRACTOR shall immediately

discontinue all services affected, unless the notice directs otherwise, and deliver to COUNTY all

data, drawings, specifications, reports, estimates, summaries, and any and all such other

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 5 of 24 information and materials of whatever type or nature as may have been accumulated by

CONTRACTOR in performing this Agreement, whether completed or in process.

(b) If the termination is for the convenience of COUNTY, CONTRACTOR will be

paid compensation for services performed to the date of termination.

If the termination is due to the failure of CONTRACTOR to fulfill its obligations

under this Agreement, COUNTY may take over the work and carry it to completion by other

agreements or otherwise. In such case, CONTRACTOR will be liable to COUNTY for all

reasonable additional costs associated with CONTRACTOR's failure to fulfill its obligations

under this Agreement.

(c)

(d) CONTRACTOR will not be liable for such additional costs if the failure to perform

the Agreement arises without any fault or negligence of CONTRACTOR, but CONTRACTOR

will be responsible and liable for the actions by its subcontractors, agents, employees, persons, and

entities of a similar type or nature. Matters beyond the fault or negligence of CONTRACTOR

include acts of God or of the public enemy, acts of COUNTY in its sovereign or contractual

capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually

severe weather, but in every case the failure to perform must be beyond the control and without

any fault or negligence of CONTRACTOR.

(e) If after notice of termination for CONTRACTOR's failure to fulfill its obligations

under this Agreement it is determined that CONTRACTOR had not so failed, the termination will

be conclusively deemed to have been effected for the convenience of COUNTY. In such event,

adjustment in the Agreement price will be made as provided in subsection (b) of this Section.

(f) The rights and remedies of COUNTY provided for in this Section are in addition

and supplemental to any and all other rights and remedies provided by law or under this

Agreement.

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Section 10. Conflict with Contract Documents. Wherever the terms of this Agreement

conflict with any Purchase Order issued pursuant to it or any other contract documents, including

proposals submitted by CONTRACTOR, this Agreement will prevail. For the avoidance of doubt,

proposals and any other documents submitted by CONTRACTOR are not incorporated into this

Agreement, unless expressly stated otherwise.

Section 11. Equal Opportunity Employment. CONTRACTOR shall not discriminate

against any employee or applicant for employment for work under this Agreement because of race,

color, religion, sex, age, disability, or national origin. CONTRACTOR shall take steps to ensure

that applicants are employed and employees are treated during employment without regard to race,

color, religion, sex, age, disability, or national origin. This provision includes, but is not limited

to the following: employment, upgrading, demotion or transfer, recruitment advertising, layoff or

termination, rates of pay or other forms of compensation and selection for training including

apprenticeship.

Section 12. No Contingent Fees. CONTRACTOR warrants that it has not employed or

retained any company or person other than a bona fide employee working solely for

CONTRACTOR to solicit or secure this Agreement and that it has not paid or agreed to pay any

person, company, corporation, individual, or firm, other than a bona fide employee working solely

for CONTRACTOR, any fee, commission, percentage, gift, or other consideration contingent upon

or resulting from award or making of this Agreement. For the breach or violation of this provision,

COUNTY will have the right to terminate the Agreement at its sole discretion without liability and

to deduct from the Agreement price or otherwise recover the full amount of such fee, commission,

percentage, gift, or consideration.

Section 13. Conflict of Interest.

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CONTRACTOR shall not engage in any action that would create a conflict of

interest in the performance of its obligations pursuant to this Agreement with COUNTY or violate

or cause others to violate the provisions of Chapter 112, Part III, Florida Statutes, relating to ethics

in government.

(b)

(a)

CONTRACTOR hereby certifies that no officer, agent, or employee of COUNTY

has any material interest (as defined in Section 112.312(15), Florida Statutes, as over 5%), either

directly or indirectly, in the business of CONTRACTOR to be conducted under this Agreement

and that no such person will have any such interest at any time during the term of this Agreement.

Section 14. Assignment. Neither this Agreement nor any interest in it may be assigned,

transferred, or otherwise encumbered under any circumstances by either party without prior written

consent of the other party and in such cases only by a document of equal dignity with this

Agreement.

Section 15. Subcontractors. CONTRACTOR shall first secure the prior written approval

of COUNTY before engaging or contracting for the services of any subcontractors under this

Agreement. CONTRACTOR will remain fully responsible to COUNTY for the services of any

subcontractors under this Agreement.

Section 16. Indemnification of COUNTY. To the fullest extent permitted by law,

CONTRACTOR shall hold harmless, release, and indemnify COUNTY, its commissioners,

officers, employees, and agents from any and all claims, losses, damages, costs, attorney fees, and

lawsuits for damages arising from, allegedly arising from, or related to CONTRACTOR's

provision of materials or services under this Agreement caused by CONTRACTOR's act or

omission in the performance of this Agreement.

Section 17. Insurance.

(a) CONTRACTOR, at its sole expense, shall maintain the insurance required

under this Section at all times throughout the duration of this Agreement and have this insurance

approved by COUNTY's Risk Manager with the Resource Management Department.

CONTRACTOR shall immediately provide written notice to the COUNTY upon receipt of notice

of cancellation of an insurance policy or a decision to terminate an insurance policy.

(1) CONTRACTOR shall require and ensure that each of its sub-vendors or

subcontractors providing services under this Agreement, if any, procures and maintains insurance

of the types and to the limits specified in this Agreement until the completion of their respective

services.

(2) Neither approval by COUNTY nor failure by COUNTY to disapprove the

insurance furnished by CONTRACTOR will relieve CONTRACTOR of its full responsibility for

liability, damages, and accidents.

(3) Neither COUNTY's review of the coverage afforded by or the provisions

of the policies of insurance purchased and maintained by CONTRACTOR in accordance with this

Section, nor COUNTY's decisions to raise or not to raise any objections about either or both, in

any way relieves or decreases the liability of CONTRACTOR.

(4) If COUNTY elects to raise an objection to the coverage afforded by or the

provisions of the insurance furnished, then CONTRACTOR shall promptly provide to COUNTY

such additional information as COUNTY may reasonably request, and CONTRACTOR shall

remedy any deficiencies in the policies of insurance within ten (10) days.

(5) COUNTY's authority to object to insurance does not in any way whatsoever

give rise to any duty on the part of COUNTY to exercise this authority for the benefit of

CONTRACTOR or any other party.

(b) General Requirements.

(1) Before commencing work, CONTRACTOR shall furnish COUNTY with a

current Certificate of Insurance on a current ACORD Form signed by an authorized representative

of the insurer evidencing the insurance required by this Section and Exhibit D. The Certificate

must have the Agreement number for this Agreement clearly marked on its face, and

including the following as Certificate Holder:

Seminole County, Florida

Seminole County Services Building

1101 East 1st Street

Sanford, Florida 32771

The Certificate of Insurance must evidence and all policies must be endorsed to provide the

COUNTY with not less than thirty (30) days (10 days for non-payment) written notice prior to the

cancellation or non-renewal of coverage directly from the Insurer and without additional action of

the Insured or Broker. Until such time as the insurance is no longer required to be maintained,

CONTRACTOR shall provide COUNTY with a renewal or replacement Certificate of Insurance

within ten (10) days after the expiration or replacement of the insurance for which a previous

certificate has been provided.

(2) In addition to providing the Certificate of Insurance, upon request of the

COUNTY, CONTRACTOR shall provide COUNTY with a certified copy of each of the policies

of insurance providing the coverage required by this Agreement within thirty (30) days after receipt

of the request. Certified copies of policies may only be provided by the Insurer, not the agent or

broker.

(3) Deductible and self-insured retention amounts must be declared to and

approved by COUNTY and must be reduced or eliminated upon written request from COUNTY.

The risk of loss within the deductible amount, if any, in the insurance purchased and maintained

pursuant to this document must be borne by CONTRACTOR.

(4) The insurer's cost of defense, including attorney's fees and attorney's fees

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 10 of 24 on appeal, must not be included within the policy limits, but must remain the responsibility of the

insurer for all General Liability, Auto Liability, Employers' Liability, and Umbrella Liability

coverages.

(5) In the event of loss covered by Property Insurance, the proceeds of a claim

must be paid to COUNTY and COUNTY shall apportion the proceeds between COUNTY and

CONTRACTOR as their interests may appear.

(6) Additional Insured: Seminole County, Florida, its commissioners, officials,

officers, and employees must be included as Additional Insureds under General Liability,

Umbrella Liability, Business Auto Liability, Pollution Liability, and Cyber Liability policies.

Such policies shall provide exception to any "Insured versus Insured" exclusion for claims brought

by or on behalf of Additional Insureds.

(7) Coverage: The insurance provided by CONTRACTOR pursuant to this

Agreement must apply on a primary and non-contributory basis and any other insurance or self-

insurance maintained by the Seminole County Board of County Commissioners or COUNTY's

officials, officers, or employees must be in excess of and not contributing with the insurance

provided by CONTRACTOR.

(8) Waiver of Subrogation: All policies must be endorsed to provide a Waiver

of Subrogation clause in favor of the Seminole County, Florida and its respective officials, officers,

and employees. This Waiver of Subrogation requirement does not apply to any policy that includes

a condition that specifically prohibits such an endorsement or voids coverage should the Named

Insured enter into such an agreement on a pre-loss basis.

(9) Provision: Commercial General Liability and Umbrella Liability Policies

required by this Agreement must be provided on an occurrence rather than a claims-made basis.

(c) Insurance Company Requirements. Insurance companies providing the insurance

must meet the following requirements.

(1) Such companies must be either: (a) authorized by maintaining Certificates

of Authority or Letters of Eligibility issued to the companies by the Florida Office of Insurance

Regulation to conduct business in the State of Florida, or (b) with respect only to the coverage

required by this agreement for Workers' Compensation/Employers' Liability, authorized as a group

self-insurer by Section 624.4621, Florida Statutes (2023), as this statute may be amended from

time to time.

(2) In addition, such companies other than those authorized by Section

624.4621, Florida Statutes (2023), as this statute may be amended from time to time, must have

and maintain a Best's Rating of "A-" or better and a Financial Size Category of "VII" or better

according to A.M. Best Company.

(3) If, during the period which an insurance company is providing the insurance

coverage required by this Agreement, an insurance company, (A) loses its Certificate of Authority

or Letter of Eligibility, (B) no longer complies with Section 624.4621, Florida Statutes (2023), as

this statute may be amended from time to time, or (C) fails to maintain the Best's Rating and

Financial Size Category, then CONTRACTOR shall immediately notify COUNTY as soon as

CONTRACTOR has knowledge of any such circumstance and, upon request of COUNTY,

immediately replace the insurance coverage provided by the insurance company with a different

insurance company meeting the requirements of this Agreement. Until such time as

CONTRACTOR has replaced the unacceptable insurer with an insurer acceptable to the

COUNTY, CONTRACTOR will be deemed to be in default of this Agreement.

(d) Specifications. Without limiting any of the other obligations or liabilities of

CONTRACTOR, CONTRACTOR, at CONTRACTOR's sole expense, shall procure, maintain,

and keep in force amounts and types of insurance conforming to the minimum requirements set

forth in Exhibit D. Except as otherwise specified in this Agreement, the insurance must become

effective prior to the commencement of work by CONTRACTOR and must be maintained in force

until final completion or such other time as required by this Agreement. The amounts and types of

insurance must conform to the following minimum requirements:

(1) Workers' Compensation/Employers' Liability.

(A) CONTRACTOR's insurance must cover CONTRACTOR and its

subcontractors of every tier for those sources of liability which would be covered by the latest

edition of the standard Workers' Compensation and Employers Liability Policy (NCCI Form WC

00 00 00 A), as filed for use in Florida by the National Council on Compensation Insurance. In

addition to coverage for the Florida Workers' Compensation Act, where appropriate, coverage is

to be included for the United States Longshoremen and Harbor Workers' Compensation Act,

Federal Employers' Liability Act and any other applicable federal or state law.

(B) Subject to the restrictions of coverage found in the standard

Workers' Compensation and Employers Liability Policy, there must be no maximum limit on the

amount of coverage for liability imposed by the Florida Workers' Compensation Act, and if

applicable, the United States Longshoremen's and Harbor Workers' Compensation Act or any other

coverage customarily insured under Part One of the standard Workers' Compensation and

Employers Liability Policy.

(C) The minimum limits to be maintained by CONTRACTOR are as

specified in Exhibit D.

(D) If CONTRACTOR asserts an exemption to the provisions of

Chapter 440, Florida Statutes, Workers' Compensation (2023), as this statute may be amended

from time to time, CONTRACTOR shall provide notification to COUNTY's Risk Manager with

the Resource Management Department and shall complete the COUNTY's Workers'

Compensation Waiver Request. Approval of exemption is subject to COUNTY's sole discretion.

If approved, the named individuals listed in COUNTY'S approved exemption will be the only

individuals authorized to perform work under this Agreement.

(E) Any vendor or contractor, including CONTRACTOR, using an

employee leasing company must complete the COUNTY'S Leased Employee Affidavit.

(2) Commercial General Liability.

(A) CONTRACTOR's insurance must cover CONTRACTOR for those

sources of liability which would be covered by the latest edition of the standard Commercial

General Liability Coverage Form (ISO Form CG 00 01), as filed for use in the State of Florida by

the Insurance Services Office, or equivalent acceptable to COUNTY. Such coverage must not

contain any endorsements excluding or limiting Products/Completed Operations, Contractual

Liability, or Separation of Insureds. If CONTRACTOR's work, or work under its direction,

control, or sub-contract, requires blasting, explosive conditions, or underground operations, the

comprehensive general liability coverage shall contain no exclusion relative to blasting, explosion,

collapse of structures, or damage to underground property.

(B) ISO Endorsement CG 20 10 or CG 20 26 and CG 20 37 or their

equivalent must be used to provide such Additional Insured status.

(C) The minimum limits to be maintained by CONTRACTOR are as

specified in Exhibit D.

(3) <u>Business Auto Liability.</u>

(A) CONTRACTOR's insurance must cover CONTRACTOR for those

sources of liability which would be covered by Section II of the latest edition of the standard

Business Auto Policy (ISO Form CA 00 01), as filed for use in the State of Florida by the Insurance

Services Office. Coverage must include owned, non-owned, and hired autos or any auto. In the

event CONTRACTOR does not own automobiles, CONTRACTOR shall maintain coverage for

hired and non-owned auto liability, which may be satisfied by way of endorsement to the

Commercial General Liability policy or separate Business Auto Liability policy. If the contract

involves operations governed by Sections 29 or 30 of the Motor Carrier Act of 1980, endorsement

MCS-90 is required.

(B) The minimum limits to be maintained by CONTRACTOR are as

specified in Exhibit D.

(4) Cyber Liability and Technology Errors and Omissions Insurance.

(A) Cyber Liability and Technology Errors and Omissions Insurance

must include liability related to: the rendering of or failure to render technology product and

services; multimedia liability, including cloud computing and mobile devices; protection of private

or confidential information, whether electronic or non-electronic; network security and privacy;

system attacks, digital asset loss, denial or loss of service; introduction, implantation, or spread of

malicious software code; security breach; unauthorized access and use; disclosure of COUNTY

data, whether by CONTRACTOR or any subcontractor or cloud service provider used by

CONTRACTOR; regulatory action expenses; and breach response costs including, but not limited

to, notification of affected individuals, customer support, forensics, crisis management consulting,

public relations consulting, legal services, and credit monitoring expenses and identity fraud

resolution services with at least the minimum limits as specified herein. Coverage must be

maintained in effect during the period of the Agreement and for no less than two (2) years after

termination or completion of the Agreement, if written on a "claims-made" basis.

(B) Cyber Liability and Technology Errors and Omissions Insurance

must cover CONTRACTOR, its employees, subcontractors and agents for expenses, claims and

losses resulting from wrongful acts committed in the performance of, or failure to perform, all

services under this Agreement, including, without limitation, claims, demands, and any other

payments related to electronic or physical security, breaches of confidentiality, and invasion of or

breaches of privacy.

(C) The minimum limits to be maintained by CONTRACTOR are as

specified in Exhibit D.

Section 18. Dispute Resolution.

(a) In the event of a dispute related to any performance or payment obligation arising

under this Agreement, the parties shall exhaust COUNTY administrative dispute resolution

procedures prior to filing a lawsuit or otherwise pursuing legal remedies. COUNTY administrative

dispute resolution procedures for proper invoice and payment disputes are set forth in Section

22.15, "Prompt Payment Procedures," Seminole County Administrative Code. COUNTY

administrative dispute resolution procedures for contract claims related to this Agreement, other

than for proper invoice and payment disputes, are set forth in Section 3.5541, "Contract Claims,"

Seminole County Administrative Code.

(b) In any lawsuit or legal proceeding arising under this Agreement, CONTRACTOR

hereby waives any claim or defense based on facts or evidentiary materials that were not presented

for consideration in COUNTY administrative dispute resolution procedures set forth in subsection

(a) above of which CONTRACTOR had knowledge and failed to present during COUNTY

administrative dispute resolution procedures.

(c) In the event that COUNTY administrative dispute resolution procedures are

exhausted and a lawsuit or legal proceeding is filed, the parties shall exercise best efforts to resolve

disputes through voluntary mediation and to select a mutually acceptable mediator. The parties

participating in the voluntary mediation shall share the costs of mediation equally.

Section 19. Representatives of COUNTY and CONTRACTOR.

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It is recognized that questions in the day to day conduct of performance pursuant

to this Agreement may arise. Upon request by CONTRACTOR, COUNTY shall designate and

advise CONTRACTOR in writing of one or more of its employees to whom to address all

communications pertaining to the day to day conduct of this Agreement. The designated

representative will have the authority to transmit instructions, receive information, and interpret

and define COUNTY's policy and decisions pertinent to the work covered by this Agreement.

(b) At all times during the normal work week, CONTRACTOR shall designate or

appoint one or more representatives who are authorized to act on behalf of CONTRACTOR and

bind CONTRACTOR regarding all matters involving the conduct of the performance pursuant to

this Agreement, and who will keep COUNTY continually and effectively advised of such

designation.

(a)

Section 20. All Prior Agreements Superseded. This Agreement incorporates and

includes all prior negotiations, correspondence, conversations, agreements, or understandings

applicable to the matters contained in this Agreement and the parties agree that there are no

commitments, agreements, or understandings concerning the subject matter of this Agreement that

are not contained or referred to in this document. Accordingly, it is agreed that no deviation from

the terms of this Agreement may be predicated upon any prior representations or agreements,

whether oral or written.

Section 21. Modifications, Amendments, or Alterations. No modification, amendment,

or alteration in the terms or conditions contained in this Agreement will be effective unless

contained in a written amendment executed with the same formality and of equal dignity with this

Agreement.

Section 22. Independent Contractor. Nothing in this Agreement is intended or may be

construed as in any manner creating or establishing a relationship of co-partners between the

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 17 of 24 parties, or as constituting CONTRACTOR (including its officers, employees, and agents) as an

agent, representative, or employee of COUNTY for any purpose or in any manner whatsoever.

CONTRACTOR is and will remain forever an independent contractor with respect to all services

performed under this Agreement.

Section 23. Employee Status. Persons employed by CONTRACTOR in the performance

of services and functions pursuant to this Agreement have no claim to pension, workers'

compensation, unemployment compensation, civil service, or other employee rights or privileges

granted to COUNTY's officers and employees, either by operation of law or by COUNTY.

Section 24. Services Not Provided For. No claim for services provided by

CONTRACTOR not specifically provided for in this Agreement will be honored by COUNTY.

Section 25. Public Records Law.

(a) CONTRACTOR acknowledges COUNTY's obligations under Article 1, Section

24, Florida Constitution and Chapter 119, Florida Statutes, to release public records to members

of the public upon request. CONTRACTOR acknowledges that COUNTY is required to comply

with Article 1, Section 24, Florida Constitution and Chapter 119, Florida Statutes, in the handling

of the materials created under this Agreement and this statute controls over the terms of this

Agreement. Upon COUNTY's request, CONTRACTOR shall provide COUNTY with all

requested public records in CONTRACTOR's possession, or shall allow COUNTY to inspect or

copy the requested records within a reasonable time and at a cost that does not exceed costs as

provided under Chapter 119, Florida Statutes.

(b) CONTRACTOR specifically acknowledges its obligations to comply with Section

119.0701, Florida Statutes, with regard to public records and shall perform the following:

(1) CONTRACTOR shall keep and maintain public records that ordinarily and

necessarily would be required by COUNTY in order to perform the services required under this

Agreement,

(2) CONTRACTOR shall provide COUNTY with access to public records on

the same terms and conditions that COUNTY would provide the records and at a cost that does

not exceed the cost provided in Chapter 119, Florida Statutes, or as otherwise provided by law.

(3) CONTRACTOR shall ensure public records that are exempt or confidential

and exempt from public records disclosure requirements are not disclosed, except as authorized by

law.

(c) Upon termination of this Agreement, CONTRACTOR shall transfer, at no cost to

COUNTY, all public records in possession of CONTRACTOR, or keep and maintain public

records required by COUNTY under this Agreement. If CONTRACTOR transfers all public

records to COUNTY upon completion of this Agreement, CONTRACTOR shall destroy any

duplicate public records that are exempt or confidential and exempt from public records disclosure

requirements. If CONTRACTOR keeps and maintains the public records upon completion of this

Agreement, CONTRACTOR shall meet all applicable requirements for retaining public records.

All records stored electronically must be provided to COUNTY, upon request of COUNTY, in a

format that is compatible with the information technology systems of COUNTY.

(d) Failure to comply with this Section will be deemed a material breach of this

Agreement for which COUNTY may terminate this Agreement immediately upon written notice

to CONTRACTOR. CONTRACTOR may also be subject to statutory penalties as set forth in

Section 119.10, Florida Statutes.

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 19 of 24 (e) IF CONTRACTOR HAS QUESTIONS REGARDING THE

APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO

CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING

TO THIS CONTRACT, CONTRACTOR MAY CONTACT THE

CUSTODIAN OF PUBLIC RECORDS, THE SEMINOLE COUNTY

PURCHASING AND CONTRACTS MANAGER, AT 407-665-7116,

PURCH@SEMINOLECOUNTYFL.GOV, PURCHASING AND

CONTRACTS DIVISION, 1301 E. SECOND STREET, SANFORD, FL 32771.

Section 26. Governing Law, Jurisdiction, and Venue. The laws of the State of Florida

govern the validity, enforcement, and interpretation of this Agreement. The sole jurisdiction and

venue for any legal action in connection with this Agreement will be in the courts of Seminole

County, Florida.

Section 27. Compliance with Laws and Regulations. In providing all services pursuant

to this Agreement, CONTRACTOR shall abide by all statutes, ordinances, rules, and regulations

pertaining to or regulating the provision of such services, including those now in effect and

subsequently adopted. Any violation of these statutes, ordinances, rules, or regulations will

constitute a material breach of this Agreement and will entitle COUNTY to terminate this

Agreement immediately upon delivery of written notice of termination to CONTRACTOR.

**Section 28. Patents and Royalties.** Unless otherwise provided, CONTRACTOR is solely

responsible for obtaining the right to use any patented or copyrighted materials in the performance

of this Agreement. CONTRACTOR, without exception, shall indemnify and save harmless

COUNTY and its employees from liability of any nature or kind, including costs and expenses for

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 20 of 24 or on account of any copyrighted, patented, or unpatented invention, process, or article

manufactured or supplied by CONTRACTOR. In the event of any claim against COUNTY of

copyright or patent infringement, COUNTY shall promptly provide written notification to

CONTRACTOR. If such a claim is made, CONTRACTOR shall use its best efforts to promptly

purchase for COUNTY the legitimate version of any infringing products or services or procure a

license from the patent or copyright holder at no cost to COUNTY that will allow continued use

of the service or product. If none of these alternatives are reasonably available, COUNTY shall

return the article on request to CONTRACTOR and receive reimbursement, if any, as may be

determined by a court of competent jurisdiction.

Section 29. Notices. Whenever either party desires to give notice to the other, it must be

given by written notice, sent by registered or certified United States mail, return receipt requested,

addressed to the party for whom it is intended at the place last specified. The place for giving of

notice will remain such until it has been changed by written notice in compliance with the

provisions of this Section. For the present, the parties designate the following as the respective

places for giving of notice:

For COUNTY:

Seminole County Utilities Department

500 West Lake Mary Boulevard

Sanford, FL 32773

With a copy to:

Seminole County Purchasing & Contracts Division

1301 E. Second Street

Sanford, FL 32771

For CONTRACTOR:

Matrix Imaging Solutions, LLC D/B/A DataProse, LLC

1122 W. Bethel Road, Suite 100

Coppell, Texas 75019

Term Contract for Utility Bill Printing Services (IFB-604816-24/MHH) Page 21 of 24 Section 30. Rights At Law Retained. The rights and remedies of COUNTY provided

for under this Agreement are in addition and supplemental to any other rights and remedies

provided by law.

Section 31. Headings and Captions. All headings and captions contained in this

Agreement are provided for convenience only, do not constitute a part of this Agreement, and may

not be used to define, describe, interpret or construe any provision of this Agreement.

Section 32. E-Verify System Registration.

(a) CONTRACTOR must register with and use the E-Verify system to verify the work

authorization status of all new employees prior to entering into this Agreement with COUNTY. If

COUNTY provides written approval to CONTRACTOR for engaging with or contracting for the

services of any subcontractors under this Agreement, CONTRACTOR must require certification

from the subcontractor that at the time of certification, the subcontractor does not employ, contract,

or subcontract with an unauthorized alien. CONTRACTOR must maintain a copy of the foregoing

certification from the subcontractor for the duration of the agreement with the subcontractor.

(b) If COUNTY has a good faith belief that CONTRACTOR has knowingly violated

this Section, COUNTY shall terminate this Agreement. If COUNTY terminates this Agreement

with CONTRACTOR, CONTRACTOR may not be awarded a public contract for at least one (1)

year after the date on which this Agreement is terminated. If COUNTY has a good faith belief

that a subcontractor knowingly violated this Section, but CONTRACTOR otherwise complied

with this Section, COUNTY must promptly notify CONTRACTOR and order CONTRACTOR to

immediately terminate its agreement with the subcontractor.

(c) CONTRACTOR shall execute and return the Affidavit of E-Verify Requirements

Compliance, attached to this Agreement as Exhibit E, to COUNTY.

Section 33. Foreign Country of Concern Attestation. When providing services to COUNTY involving access to personally identifiable information, as defined in section 501.171, Florida Statutes (2023), CONTRACTOR shall also execute and return the Foreign Country of Concern Attestation, attached and incorporated to this Agreement as Exhibit F. Through this attestation, CONTRACTOR affirms that it is neither owned nor controlled by a government of a Foreign Country of Concern, nor organized under the laws of such a country, as required by section 287.138, Florida Statutes (2023).

**IN WITNESS WHEREOF,** the parties have made and executed this Agreement for the purposes stated above.

ATTEST:	MATRIX IMAGING SOLUTIONS, LLC D/B/A DATAPROSE, LLC		
	By: JOHN HARTWELL,		
Witness	JOHN HARTWELL,  Manager		
Print Name	Date:		
Witness			
Print Name			
	SEMINOLE COUNTY, FLORIDA		
·	By:		
Witness	TAMMY ROBERTS, Procurement Administrator		
Print Name	Date:		
Witness			
Print Name	As authorized for execution by the Board of County Commissioners at its		

## Attachments:

Exhibit A - Scope of Services

Exhibit B - Sample Purchase Order

Exhibit C - Contract Pricing

Exhibit D - Insurance Requirements

Exhibit E - Affidavit of E-Verify Requirements Compliance

Exhibit F - Foreign Country of Concern Attestation

## 2. Scope of Services

## 2.1. Project Requirements

The Scope of Work includes the following items:

- A. Implementation
- B. Printing
- C. Inserting
- D. Mailing/Delivery to USPS Facility

## Implementation:

- A. Provide initial programming and set-up required to render statements from County-supplied files, subject to County approval.
  - 1. Contractor will work with County staff as needed to accomplish implementation, including assurance of software compatibility and similar details.
- B. Provide a means for secure data transmission and e-mailed receipt confirmations.
- C. Provide printed statement design services as required and have the ability to easily update information when needed. The design should accommodate the use of graphics, bar graphs, and color where feasible.
- D. Provide email statement design services as required and have the ability to easily update information when needed. The design should accommodate the use of graphics, bar graphs, and color where feasible.
- E. Provide statement samples in order to ensure accuracy with our bank check scanning equipment.

#### Printina:

- A. In accordance with the County's existing billing schedule, the County will supply the Contractor electronic text files generated from its Utility Billing Software.
  - 1. Billing statements must be produced from data provided, in its current format. If you are unable to create statements using the County's existing data layout, please note this in your proposal and include specific data layout requirements.
- B. Contractor will process the data to generate images of individual billing statements from the electronic files provided. Contractor's software will allow the County to review and release bill images that are ready for printing and distribution.
  - 1. Allow for conditional messaging on the front of statements and in the emails.
  - 2. If the bills are released before noon Eastern Standard Time, the bills will be printed and mailed/emailed by the Contractor that same day.

3. If the bills are not released by noon Eastern Standard Time, the bills will be printed and mailed/emailed by the Contractor the next working day.

- C. Contractor will print approved customer bills in accordance with the County's existing billing schedule.
  - The bills will be folded and inserted into a #10 window envelope and, on occasion, with up to two (2) "special" inserts. Additionally, a #9 remittance envelope will be included with regular Utility Billing Statements.
  - 2. Provide conditional selection/suppression of remittance envelopes for direct debit customers. These will be notated in a "TRUE" algorithm sent in the data files.
  - 3. Ability to combine multiple statements into one envelope where the mailing address is the same.
- D. Contractor will provide an Online portal to store the completed statements for the County. The County will have the ability to email them directly to the customer or print them from this portal. Billing statement images should be provided to the County in a .pdf format, similar to the format currently used by the County.
- E. Contractor will implement safeguards and checks to avoid duplicates, wrong addresses, and other erroneous information in the billing statements. Any bills that are not presentable or are incorrect due to Contractor processing problems or mistakes will be reprocessed immediately and at the Contractor's expense.

## Inserting:

- A. Support "special" bill insert services. County departments occasionally need "special" inserts printed and mailed only within certain billing cycles' monthly statements. Contractor must provide the capability of selective insertion and allow for pre-printed inserts to be provided by the County.
  - 1. Note: The County may require up to two (2) inserts per statement.
- B. Contractor will have the ability to print the "special" inserts or receive them preprinted from the County for insertion in to the bills.

## Marking/Delivery to USPS Facility:

- A. Prepare bulk mailings under Contractor's own mailing permit. Metered postage will be by First Class Rates, pre-sorted down to the lowest possible U.S. Postal Service (USPS) first class rate.
  - 1. Software used to pre-sort must be USPS-approved.
  - 2. Any non-certified addresses should be reported to the County within thirty (30) days for correction in future billings.
- B. Contractor shall certify that mailings conform to all current USPS regulations.

1. Contractor is responsible for providing Certified Address Service System (CASS) certification, as required by the USPS.

C. Monthly postage costs shall be reimbursed to Contractor at actual USPS cost.

## 2.2. Current Services and Materials

The County currently processes statements in accordance with the following:

- A. Paper customer statements, per billing schedule and specifications outlined below.
- B. Processing, folding, inserting, and pre-sorting (including any additional inserts).
- C. Outgoing envelope: #10 USPS single window. Combining multiple statements for single customers.
- D. Remittance envelopes provided in Utility Billing Statements only: #9 USPS.
  - 1. Remittance envelopes withheld on statements indicating Auto Draft. This is indicated through a true/false algorithm in the submitted files.
- E. Postage (CASS certified and sorted to Carrier Route).
- F. Contractor delivers utility bills to USPS facility.
- G. Email (e-bill) all bills that are notated through an algorithm in the submitted files.

The City's current billing schedule and specifications are as follows:

## **Utility Billing Statements:**

- A. Approximately 25,000 statements are mailed monthly and are generated 17 days out of the month.
- B. These statements are 4 colors on face and 4 color on back. Printed on 8.5x11 white stock with 3.5-inch perforation at bottom. Bill remittance at bottom of statement with scan line font.

## Emails:

A. Approximately 17,000 emails are generated monthly.

## Final Notice Statements:

- A. Approximately 500 statements are mailed monthly and are generated on Wednesdays.
- B. These statements are 4 colors on face and 1 color on back. Printed on 8.5x11 canary yellow stock with 3.5-inch perforation at bottom. Bill remittance at bottom of statement with scan line font.

## Inserts:

A. Inserts when requested; currently only included in regular Utility Billing Statements. and added to the email bills.

B. Some months may have two (2) inserts per statement. Inserts are subject to change yearly.

NOTE: These counts are averages and are subject to fluctuation. Actual printed quantities will also vary upon customers' interest in paperless statement options.

## **EXHIBIT B - SAMPLE**

## Board of County Commissioners PURCHASE ORDER

SM
SEMINOLE COUNTY
FLORIDA'S NATURAL CHOICE

ORDER NUMBER: 48148

ALL PACKING SLIPS INVOICES AND CORRESPONDENCE MUST REFER TO THIS ORDER NUMBER

ORDER DATE	01/14/2021
REQUISITION	63930 - OR
REQUESTOR	
VENDOR #	400286

SUBMIT ALL INVOICES TO:
AP@seminoleclerk.org
Seminole Count Clerk & Comptroller
POST OFFICE BOX 8080
SANFORD, FL 32772

ANALYST

Accts. Payable Inquiries - Phone (407) 665 7656

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FLORIDA SALES: 85-8013708974C-0

FEDERAL SALES/USE: 59-6000856

S H T I O

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ORDER INQUIRIES

ITEM#	QTY	UNIT	ITEM DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1.00		EA		0.00	

THIS ORDER IS SUBJECT TO THE TERMS & CONDITIONS	TOTAL AMOUNT	00.00
ON THE REVERSE SIDE OF THIS ORDER.		

PURCHASING AND CONTRACT DIVISION 1301 EAST SECOND STREET SANFORD FLORIDA 32771 PHONE (407) 665-7116 / FAX (407) 665-7956

#### **Terms and Conditions**

- 1. Acceptance/Entire Agreement. This Purchase Order ("PO") is entered into between Seminole County, Florida ("County") and the Supplier referenced herein (individually, referred to as "Party," and collectively, "Parties"). By accepting this PO, Supplier accepts all Terms and Conditions contained herein. This PO, including specifications and drawings, if any, and referenced documents, such as solicitations and responses constitutes the entire agreement between the Parties. Whenever terms and conditions of Main Agreement, if any, conflict with any PO issued pursuant to Main Agreement, Main Agreement will control.
- 2. Inspection. Notwithstanding any prior payment or inspection, all goods/services are subject to inspection/rejection by County at any time, including during manufacture, construction or preparation. To the extent a PO requires a series of performances by Supplier, County reserves right to cancel remainder of PO if goods/services provided during the term of PO are non-conforming or otherwise rejected. Without limiting any rights County may have, County, at its sole option, may require Supplier, at Supplier's expense to: (a) promptly repair or replace any or all rejected goods, or to cure or reperform any or all rejected services; or (b) refund price of any or all rejected goods or services. All rejected goods will be held for Supplier's prompt inspection at Supplier's risk. Nothing contained in PO will relieve Supplier's obligation of testing, inspection and quality control.
- 3. Packing & Shipping. Unless otherwise specified, all goods must be packed, packaged, marked and prepared for shipment in a manner that is: (a) in accordance with good commercial practice; (b) acceptable to common carriers for shipment at the lowest rate for the particular good; (c) in accordance with local, state, and federal regulations; and (d) protected against weather. Supplier must mark all containers with necessary lifting, handling, shipping information, PO number, date of shipment and the name of the consignee and consignor. An itemized packing sheet must accompany each shipment.
- **4. Delivery; Risk of Loss.** All goods are FOB destination, and risk of loss will remain with Supplier until delivery by Supplier and acceptance by County. Goods delivered by Supplier that are damaged, defective, or otherwise fail to conform to PO may be rejected by County or held by County at Supplier's risk and expense. County may charge Supplier for cost(s) to inspect, unpack, repack, store and re-ship rejected goods.
- **5. Delivery of Excess Quantities.** If Supplier delivers excess quantities of goods without prior written authorization from County, excess quantities of goods may be returned to Supplier at Supplier's expense.
- **6. Time is of the Essence**. Time is of the essence for delivery of goods /services under PO. Failure to meet delivery schedules or deliver within a reasonable time, as determined by County, entitles County to seek all remedies available at law or in equity. County reserves right to cancel any PO and procure goods/services elsewhere if delivery is not timely. Supplier agrees to reimburse County for all costs incurred in enforcing its rights. Failure of County to cancel PO, acceptance, or payment will not be deemed a waiver of County's right to cancel remainder of PO. Delivery date or time in PO may be extended if Supplier provides a written request in advance of originally scheduled delivery date and time and County agrees to delayed delivery in writing prior to originally scheduled delivery date and time.
- 7. Warranties. Supplier warrants to County that all goods/services covered by PO conform strictly to specifications, drawings or samples specified or furnished by County, and are free from: (a) defects in title; and (b) latent or patent defects in material or workmanship. If no quality is specified by County, Supplier warrants to County that goods/services are of the best grade of their respective kinds, meet or exceed applicable standards for industry represented, are merchantable (as to goods) and are fit for County's particular purpose. Supplier warrants that at the time County accepts the goods/services, the goods/services will have been produced, sold, delivered and furnished in strict compliance with all applicable federal and state laws, regulations, ordinances, rules, labor agreements and working conditions to which goods/services are subject. Supplier warrants the title to goods furnished under PO is valid, transfer of such title to County is rightful and goods are free of any claims or liens of any nature whatsoever, whether rightful or otherwise, of any person, corporation, partnership or association. All applicable manufacturers' warranties must be furnished to County at time of delivery of goods or completion of service. All warranties are cumulative and are in addition to any other express or implied warranties provided by
- 8. Indemnification. To the fullest extent permitted by law, Supplier assumes any and all liability for damages, breach of PO, loss or injury of any kind or nature whatsoever to persons or property caused by, resulting from or related to the goods/services provided under PO. To the fullest extent permitted by law, Supplier shall indemnify and hold harmless County, its commissioners, officers, employees and agents from and against any and all claims, damages, demands, lawsuits, losses, costs and expenses, including attorneys' fees, patent, copyright or trademark infringement, judgments, decrees of whatsoever nature which County may incur as a result of claims, demands, lawsuits or causes of action of any kind or nature arising from, caused by or related to goods/services furnished by Supplier, its officers, employees, agents, partners, principals or subcontractors. Remedies afforded to County by this section are cumulative with and in no way affect any other legal remedy County may have under PO or at law. Supplier's

- obligations under PO must not be limited by any insurance coverage or by any provision in or exclusion or omission from any policy of insurance.
- 9. Insurance. Supplier, at its sole expense, shall maintain insurance coverage acceptable to County. All policies must name County as an additional insured. All Insurance Certificates must be provided to the Purchasing and Contracts Division within ten (10) days of request. Supplier shall notify County, in writing, of any cancellation, material change, or alteration to Supplier's Certificate of Insurance.
- **10. Modifications**. PO may be modified or rescinded in writing by County.
- **11. Material Safety Data Sheets.** At time of delivery, Supplier agrees to provide County with a current Material Safety Data Sheet for any hazardous chemicals or toxic substances, as required by law.
- **12. Pricing.** Supplier agrees that pricing included on PO shall remain firm through and until delivery of goods and/or completion of services, unless otherwise agreed to by the Parties in writing.
- 13. Invoicing & Payment. After delivery of goods/services by Supplier and acceptance by the County, the Supplier must electronically submit an original invoice via email to <a href="mailto-AP@seminoleclerk.org">AP@seminoleclerk.org</a> or may mail the invoice, if electronic invoice is not available, to: Seminole County Clerk of the Circuit Court and Comptroller, P.O. Box 8080, Sanford, Florida 32772. Invoices must be billed at pricing stipulated on PO and must include the County's Purchase Order Number. Thereafter, all payments and interest on any late payments will be paid in compliance with Florida Prompt Payment Act, §218. 70. Florida Statutes.
- **14. Taxes.** County is exempt from Florida sales tax, federal taxes on transportation charges and any federal excise tax. County will not reimburse Supplier for taxes paid.
- **15. Termination.** County may terminate PO, in whole or in part, at any time, either for County's convenience or because of Supplier's failure to fulfill its obligations under PO, by written notice to Supplier. Upon receipt of written notice, Supplier must discontinue all deliveries affected unless written notice directs otherwise. In the event of termination, County will be liable only for materials procured, work completed or services rendered or supplies partially fabricated, within the authorization of PO. In no event will County be liable for incidental or consequential damages by reason of such termination.
- **16. Equal Opportunity Employer**. County is an Equal Employment Opportunity ("EEO") employer, and as such, requires all Suppliers to comply with EEO regulations with regards to race, color, religion, sex, national origin, age, disability or genetic information, as may be applicable to Supplier. Any subcontracts entered into, as authorized by County, must make reference to this clause with the same degree of application being encouraged.
- **17. Assignment.** Supplier may not assign, transfer, or subcontract PO or any right or obligation under it without County's written consent. Any purported assignment, transfer, or subcontract will be null and void.
- **18. Venue & Applicable Law.** The laws of the State of Florida govern validity, enforcement, and interpretation of PO. The sole jurisdiction and venue for any legal action in connection with PO will be in the courts of Seminole County, Florida.
- **19. Fiscal Non-Funding.** In the event sufficient budgeted funds are not available for payment to Supplier for a new fiscal period, County shall notify Supplier of such occurrence and PO will terminate on the last day of the current fiscal period without penalty or expense to County.
- 20. Public Records. Supplier acknowledges that PO and any related financial records, audits, reports, plans, correspondence and other documents may be subject to disclosure to members of the public pursuant to Chapter 119, Florida Statutes. Supplier shall maintain all public records and, upon request, provide a copy of requested records or allow records to be inspected within a reasonable time. Supplier shall also ensure that any public records that are exempt or confidential from disclosure are not disclosed except as authorized by law. In event Supplier fails to abide by provisions of Chapter 119, Florida Statutes, County may, without prejudice to any other right or remedy and after giving Supplier seven (7) days written notice, during which period Supplier still fails to allow access to such documents, terminate PO. IF SUPPLIER HAS QUESTIONS REGARDING APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO SUPPLIER' S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO PO, CONTACT CUSTODIAN OF **PUBLIC** RECORDS 407-665-7116. AT: PURCH@SEMINOLECOUNTYFL.GOV, PURCHASING AND CONTRACTS DIVISION, 1301 E. SECOND STREET, SANFORD, FL 32771.
- 21. Right to Audit Records. County will be entitled to audit the books and records of Supplier to the extent that the books and records relate to this PO. Supplier must maintain books and records relating to this PO for a period of three (3) years from the date of final payment under the PO, unless the County authorizes otherwise in writing.
- **22. Severability**. If any section, sentence, clause, phrase or portion of PO are, for any reason, held invalid or unconstitutional by any court of competent jurisdiction, such portion will be deemed separate, distinct, and independent and such holding will not affect validity of remaining portion of PO.
- **23. Headings & Captions**. All headings and captions contained in PO are provided for convenience only, do not constitute a part of PO, and may not be used to define, describe, interpret or construe any provision of PO. Rev. 10/2021

## EXHIBIT C - REVISED PRICING PROPOSAL IFB-604816-24/MHH - UTILITY BILL PRINTING SERVICES

Item #	ITEM DESCRIPTION	Estimated Monthly Qty 'A'	Unit Price Per Bill 'B'	MONTHLY PRICE ('A' x 'B' = C) 'C'	MULTIPLIER	EXTENDED TOTAL C x MULTIPLIER
1	Utility Bills 4/1	39,500	\$ 0.0615	\$ 2,429.25	12	\$ 29,151.00
2	#10 Single Window Envelope	39,500	\$ 0.021	\$ 829.50	12	\$ 9,954.00
3	#9 Return Envelope	39,500	\$ 0.0175	\$ 691.25	12	\$ 8,295.00
		Si	ubtotal for M	onthly Billing	(Lines 1 - 3)	\$ 47,400.00
Item #	Description	Estimated Quarterly Qty 'A'	Unit Price Per Bill 'B'	Quarterly Price ('A' x 'B' = C) 'C'	MULTIPLIER	EXTENDED TOTAL C x MULTIPLIER
4	Sanitation Bills 4/1	12,000	\$ 0.0615	\$ 738.00	4	\$ 2,952.00
5	#10 Single Window Envelope	12,000	\$ 0.021	\$252.00	4	\$ 1,008.00
6	#9 Return Envelope	12,000	\$ 0.0175	\$ 210.00	4	\$ 840.00
		Sui	btotal for Qu	arterly Billing	(Lines 4 - 6)	\$ 4,800.00
Item #	Description	Estimated Annual Qty 'A'	Unit Price Per Bill 'B'	Quarterly Price ('A' x 'B' = C) 'C'	MULTIPLIER	EXTENDED TOTAL C x MULTIPLIER
7	Stormwater Bills 4/1	29,000	\$ 0.0615	\$ 1,783.50	1	\$ 1,783.50
8	#10 Single Window Envelope	29,000	\$ 0.21	\$ 609.00	1	\$ 609.00
9	#9 Return Envelope	29,000	\$ 0.0175	\$ 507.50	1	\$ 507.50
		S	Subtotal for A	Annual Billing	(Lines 7 - 9)	\$ 2,900.00
Item #	Description	Estimated Annual Qty 'A'	Unit Price Per Bill 'B'	Annual Price ('A' x 'B' = C) 'C'	MULTIPLIER	EXTENDED TOTAL C x MULTIPLIER
10	Business Tax Receipt Notices [4,000 in July; 1,000 in Sept; 800 in Nov]	5,800	\$ 0.069	\$ 400.20	1	\$ 400.20
11	#10 Double Window Envelope	5,800	\$ 0.21	\$121.80	1	\$ 121.80
Subtotal for BTR Notices (Lines 10 - 11)						\$ 522.00
TOTAL PROPOSAL PRICE (Lines 1 – 11) This amount will be used to compare pricing.					\$ 55,622.00	

Company Name Matrix Imaging Solutions, LLC.

## EXHIBIT C – PRICING PROPOSAL IFB-604816-24/MHH - UTILITY BILL PRINTING SERVICES

## **ADDITIONAL ITEMS TO PRICE**

Item #	ITEM DESCRIPTION	UOM	Unit Price Per Bill
Miscella	aneous Items		
1a	Additional Bill Page, (page 2 of a bill)	Each	\$ 0.035
2a	Cost per insertion of City provided inserts / letters (labor)	Each	\$ 0.005
3а	Inserts / letters, white paper, generic: Insert will be 8 ½" x 3 ½", simplex, no bleeds, one color 80# uncoated (cost should include paper, printing and labor per insert)  Price is based on quantity of 39,500	Each	\$ 0.0185
4a	Inserts / letters, white or color paper, custom: Insert will be up to 8 ½" x 11" folded to finish size of 8 ½" x 3 ½", bleeds, 80# gloss and duplex (cost should include paper, printing and labor per insert) Price is based on quantity of 39,	Each 500	\$0.072
5a	Inserts / letters, color paper, generic: Insert will be 8 ½" x 3 ½", simplex, no bleeds, one color, 80# uncoated color paper (cost should include paper, printing and labor per insert)  Price is based on quantity of 39,500		\$ 0.021
6a	Per hour additional programming (over annual allotment)		\$125.00
7a	Other – Utility Billing, this is for any charges that may apply and are not listed above (provide description)  Please refer to the attached Option	Each onal Serv	\$ ices Pricing page
8a	Other – Business Tax Receipt Notices, this is for any charges that may apply and are not listed above (provide description) Please refer to the attached Option	Each onal Serv	\$ ices Pricing page

## **OPTIONAL ITEMS TO PRICE**

Item #	ITEM DESCRIPTION	Unit of Measure	Unit Price per Bill
Miscellaneous Options			
1b	Email bills	Each	\$ 0.06
2b	Online Customer Viewing	Each	\$ No charge
3b	Web Access	Each	\$100.00/month
4b	Other Utility Billing (attach detailed list of any other Utility Billing services offered)		Please refer to the attached e-bill page.

Brian Snyder	Matrix Imaging Solutions, LLC.		
Authorized Signature	 Company		
Brian Snyder, Chief Sales Officer	June 24, 2024		
Printed Name & Title	Date		

## **EXHIBIT D**

## **UTILITY BILL PRINTING SERVICES**

## IFB-604816-24

## **INSURANCE REQUIREMENTS**

The following insurance requirements and limits of liability are required:

A. Workers' Compensation & Employers' Liability Insurance:

Workers' Compensation: Statutory

Employers' Liability: \$ 500,000 Each Accident

\$ 500,000 Disease Aggregate

\$ 500,000 Disease Each Employee

B. Commercial General Liability Insurance:

\$1,000,000 Per Occurrence

\$ 1,000,000 Personal and Advertising Injury

\$ 2,000,000 General Aggregate

\$ 2,000,000 Products and Completed Operations

C. Business Automobile Liability Insurance:

(Can be waived if all work is off-site and no deliveries made to County property)

\$ 1,000,000 Combined Single Limit

(Any Auto or Owned, Hired, and

Non-Owned Autos)

D. Cyber Liability Insurance:

\$1,000,000 Per Occurrence

Agreement Name: DataProse, LLC

Agreement Number: IFB-604816-24/MHH

## AFFIDAVIT OF E-VERIFY REQUIREMENTS COMPLIANCE

The CONSULTANT/CONTRACTOR agrees to comply with section 448.095, Florida Statutes, and to incorporate in all subcontracts the obligation to comply with section 448.095, Florida Statutes.

- The CONSULTANT/CONTRACTOR shall utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the CONSULTANT during the term of the Agreement and shall expressly require any subcontractors performing work or providing services pursuant to the Agreement to likewise utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the subcontractor during the Agreement term.
- 2. The CONSULTANT/CONTRACTOR understands and agrees that its failure to comply with the verification requirements as set forth herein or its failure to ensure that all employees and subcontractors performing work under Agreement Number IFB-604816-24/MHH are legally authorized to work in the United States and the State of Florida constitute a breach of Agreement Number IFB-604816-24/MHH for which Seminole County may immediately terminate the Agreement without notice and without penalty. The CONSULTANT/CONTRACTOR further understands and agrees that in the event of such termination, the CONSULTANT/CONTRACTOR shall be liable to the county for any costs incurred by the County as a result of the CONSULTANT/S/CONTRACTOR'S breach.

[Balance of this page intentionally blank; signatory page follows]

DATED this	5 day	of June	, 20_ <i><b>3</b>4</i> .
		Data	Prose, LLC
		Consultant By:	Name
		Print Name	Curtis Nelson VP, Uperation
STATE OF TEXAS	)		
COUNTY OF DALLAS	)		
	IFY that, on this		before me, an
officer duly authorized in appeared <u>CuRtis</u> produced	Nelson	County aforesaid(to ta , ☑ who is personated identification.	ake acknowledgments, personally ally known to me or who has
<b>A</b>		Galull	Lon
	soion Expires	Print Name Notary Public in an	
NOTARY	7,2026 2,1223201-6	and State Aforemed My commission exp	

E-Verify Affidavit Revised 11/2020

# FOREIGN COUNTRY OF CONCERN ATTESTATION (PUR 1355)

This form must be completed by an officer or representative of an entity submitting a bid, proposal, or reply to, or entering into, renewing, or extending, a contract with a Governmental Entity which would grant the entity access to an individual's Personal Identifying Information. Capitalized terms used herein have the definitions ascribed in <u>Rule 60A-1.020</u>, <u>F.A.C.</u>

MATRIX IMAGING SOLUTIONS, LLC D/B/A DATAPROSE, LLC, is not owned by the government of a Foreign Country of Concern, is not organized under the laws of nor has its Principal Place of Business in a Foreign Country of Concern, and the government of a Foreign Country of Concern does not have a Controlling Interest in the entity.			
Under penalties of perjury, I declare that I have read stated in it are true.	the foregoing statement and that the facts		
Printed Name:			
Title:			
Signature:	Date:		