

**SECOND AMENDMENT TO NON-EXCLUSIVE FRANCHISE AGREEMENT WITH RG
AMBULANCE SERVICE, INC d/b/a AMERICAN AMBULANCE**

THIS SECOND AMENDMENT TO THE NON EXCLUSIVE FRANCHISE AGREEMENT is made and entered this _____ day of _____, 2026, hereinafter referred to as “Second Amendment”, and, by and between **SEMINOLE COUNTY**, a charter county and political subdivision of the State of Florida, whose address is Seminole County Services Building, 1101 E. 1st Street, Sanford, Florida 32771, hereinafter referred to as “COUNTY”, and **RG AMBULANCE SERVICE, INC d/b/a AMERICAN AMBULANCE**, whose mailing address is 4601 N John Young Parkway Orlando, FL 32804, hereinafter referred to as “PROVIDER”. COUNTY and PROVIDER shall be collectively referred to as the “Parties”.

W I T N E S S E T H:

WHEREAS, PROVIDER and COUNTY a Non-Exclusive Franchise Agreement on June 27th, 2023 (“Agreement”) allowing for PROVIDER to provide a non-exclusive ambulance service for all the geographical territory of Seminole County, Florida to the residents of Seminole County, Florida, in accordance with Chapter 17 of the Seminole County Code; and

WHEREAS, PROVIDER AND COUNTY amended the agreement on April 23rd 2024 to delete and replace Exhibit A; and

WHEREAS, COUNTY has issued PROVIDER a Certificate of Public Convenience and Necessity pursuant to Section 17.4 of the Seminole County Code; and

WHEREAS, the Board of County Commissioners finds that PROVIDER has operated in conformity with the provisions of Chapter 17 of the Seminole County Code and have agreed to renew the agreement for a period of three (3) years; and

WHEREAS, the Parties also desire to amend Section 3 of the Agreement to establish response time standards for non-emergency interfacility transfer requests; and

WHEREAS, Section 23 of the Agreement provides that any alterations, amendments, deletions, or waivers of the provisions of this Agreement will be valid only when expressed in writing and duly signed by the parties; and

WHEREAS, COUNTY has determined that amending and renewing the Agreement is in the best interest of the public health, safety and welfare to continue to address the need for all citizens to have safe, efficient, and economical emergency medical services.

NOW, THEREFORE, in consideration of the mutual understandings and agreements contained in this Second Amendment, the parties agree to amend the Agreement as follows:

1. **Recitals.** The above recitals are true and correct and are hereby incorporated into this Second Amendment.
2. **Section 2 Amendment.** Section 2.(a) of the Agreement is amended as follows with additions denoted by underline:

The term of the Franchise commences on July 1, 2023, to June 30, 2026. The Franchise term will renew for a three-year period beginning on July 1, 2026 and expire on June 30, 2029.

3. **Section 3 Amendment.** The Section is amended as follows with additions denoted by underline:

(e) Transport from locations of facilities.

PROVIDER shall ensure that non-emergency interfacility transfers for patients in facilities such as licensed assisted living facilities (ALFs) and skilled nursing facilities (SNFs) are provided within sixty (60) minutes of the receipt of the request for transfer by PROVIDER (or its designated dispatch center) to the arrival of the ambulance at the requesting facility.

PROVIDER shall comply with this response time standard in no less than ninety percent (90%) of all applicable requests for transport, as measured on a monthly basis. PROVIDER's response time requirements may be waived by the COUNTY, at its sole discretion, in certain circumstances including, but not limited to, a declared local, state or federal emergency; severe weather event; system saturation due to unusually high call volume; requests requiring delayed response due to facility readiness; law enforcement or fire department scene control; or other circumstances beyond PROVIDER's reasonable control. All deviations from the standard response time must be properly documented and are subject to COUNTY review. PROVIDER shall maintain accurate and complete records of all non-emergency interfacility transfer requests, including request receipt time, dispatch time, enroute time, and on-scene arrival time. Records must be submitted to the COUNTY monthly and be made available upon request for purposes of performance monitoring, compliance verification, and system evaluation.



If PROVIDER fails to meet the response time standards as set forth herein, COUNTY may terminate the Agreement upon written notice to PROVIDER. The Agreement will terminate thirty (30) days from the date PROVIDER receives the written notice of termination.

4. **Effect.** Except as modified in this Second Amendment, all other terms and conditions of the Agreement and First Amendment remain in full force and effect for the term of the Agreement.

IN WITNESS WHEREOF, the parties have executed this Second Amendment for the purposes stated above.

RG AMBULANCE SERVICE, INC.
d/b/a AMERICAN AMBULANCE

Signature

Print Name

Signature

Print Name

By: _____

BOB EBERHART, REGIONAL
MANAGING DIRECTOR

Date: _____



BOARD OF COUNTY COMMISSIONERS
SEMINOLE COUNTY, FLORIDA

ATTEST:

Grant Maloy
Clerk to the Board of
County Commissioners of
Seminole County, Florida

By: _____
ANDRIA HERR, Chairman

Date: _____

For the use and reliance
of Seminole County only.

As authorized for execution by the
Board of County Commissioners at their
_____, 2026 regular meeting.

Approved as to form and
legal sufficiency.

County Attorney



VND/sfa
03/25/2026

T:\Users\vnegron\COPCN's and Franchise Agreements\13449\RG Ambulance Service, Inc d/b/a American Ambulance Second Amendment (Renewal).docx