

## Seminole County Library Annual Plan of Service 2024/25

**Our Mission:** Enriching Lives, Engaging Minds, Empowering Community

**Our Vision:** We will invent the library of tomorrow by creating outstanding library services and library environments today.

**Our Values:** We are guided by  
Respect for our customers and for each other  
Belief in the transformational power of reading and learning  
Access for all and the freedom to read  
Belief that anything is possible with creativity, and optimism

### County Library

The Seminole County Library provides free library services with the ultimate purpose of making educational and informational resources available to the public, and to offer programming which promotes literacy and life-long learning.

The Library provides the following services:

- Administration and supervision of five Library Branches.
- Procurement and access to materials in varied formats, such as print, media, and electronic resources.
- Public programming which promotes emergent literacy, information fluency, and life-long learning.
- Long-range Planning, Capital Improvement Planning and annual budget development and management.

### GOALS/OBJECTIVES/OUTCOMES

Goal #1 – To pursue implementation of the Library's Long-range Master Plan. To identify and address ongoing and future growth in demand, based on needs for the entire county, with specific focus on youth, underserved communities, and neighborhoods.

- Objective #1a: The Library and the county will prepare a funding study to determine the costs to open and run a new branch or a larger replacement branch, based on the adopted Long-range Master Plan.
- Objective #1b: To sustain quality library service by budgeting funding to address shortfalls in current service, created by growth, to redress a backlog of facilities maintenance issues, and plan for long term financial sustainability.
- Objective #1c: The County Library will add one Regional Branch Manager position, with the ultimate goal of all five library branches having a branch manager. This was a shortfall identified in the Library's Long-range Master Plan.

Goal #2 – To explore and implement methods to improve access to the library services and facilities for county residents.

- Objective #2a: The Library will implement SirsiDynix BlueCloud Analytics to improve staff access to collection and patron statistical data in the Library's integrated operating system. The increased access to data will enhance collection development processes and improve county resident access to library materials in high demand.
- Objective #2b: The Library will explore options to improve email and text communication systems between the Library and our customers.
- Objective #2c: The Library will renovate public restrooms at the Central Branch Library to provide ADA access.

Goal #3 – To become an experience-library by creating collaborative spaces and services that encourage active learning.

- Objective #3a: The Library will increase STEM programs for county residents of all ages by 5%.
- Objective #3b: The Library will increase the number of literacy programs for school age children offered during school breaks by 25%.
- Objective: #3c: To increase our collaborative learning programs by 25%, with hands on creation, cultivating meaningful experiences, by inviting county resident to create and collaborate at the Library.

Goal #4 – To evaluate, identify, and promote facility and operational changes to remove barriers to services.

- Objective #4a: Increase funding for digital content by 25% to improve access to e-books and e-audio books.
- Objective #4b: The Library will request funding for a project to utilize Radio Frequency ID to improve the self-checkout experience for our customers, to automate check-in, to enable a thorough inventory method for the collections and to add security for library materials.
- Objective #4c: The Library will develop and enhance outreach services to connect with our community with Library by Mail services, in-person services to assisted living centers, senior housing, outreach services to residents in new communities, and outreach to the Seminole County Public Schools and PTAs, to promote library services.